

Telecommunications Carriers <b>AUTHORIZED UTILITY REPRESENTATIVE FORM</b>			
CERTIFICATED COMPANY INFORMATION			
Company Name: CBTS Technology Solutions LLC			FEIN/SSN
DBA/FKA: Cincinnati Bell Any Distance Inc.			Telephone #
Mailing Address: 221 East Fourth Street			
City: Cincinnati		State: Ohio	ZIP Code: 45202
ILEC	IXC <sub>x</sub>	CLEC <sub>x</sub>	Wireless ETC
REGISTERED AGENT INFORMATION			
Registered Agent: Corporation Service Company			
Mailing Address: 1703 Laurel Street			
City: Columbia		State: South Carolina	ZIP Code: 29201

**As required by Commission rules and regulations**  
**Print or type company contact person and contact information for the areas listed below:**

UTILITY REPRESENTATIVE INFORMATION			
<b>General Manager</b>			
Name: Brandon Bowman			
Address: 25 Merchant			
City: Springdale		State: Ohio	ZIP Code: 45246
Phone: 513 565 2269	Email: brandon.bowman@cbts.com		Fax:
<b>Emergency Contact – Non Office Hours</b>			
Name: Ted Heckmann			
Phone: 513 608 7624	Email: ted.heckmann@cinbell.com		Fax:
<b>Customer Relations/Complaints Rep</b>			
Name: Kathy Campbell			
Address: 221 East Fourth Street			
City: Cincinnati		State: Ohio	ZIP Code: 45202
Phone: 513 397 1296	Email: kathy.campbell@cinbell.com		Fax:
<b>Complaints Rep for Complaint Escalation</b>			
Name: Ted Heckmann			
Address: 221 East Fourth Street			
City: Cincinnati		State: Ohio	ZIP Code: 45202
Phone: 513 397 1375	Email: ted.heckmann@cinbell.com		Fax:
<b>Customer Toll Free Contact Number: 866 587 2287</b>			
<b>Engineering Operations</b>			
Name: Tony King			
Address: 510 East 96th Street			
City: Indianapolis		State: Indiana	ZIP Code: 46240
Phone: 317 696 8879	Email: tony.king@cbts.com		Fax:
<b>Test and Repair</b>			
Name: Tony King			
Address: 510 East 96th Street			
City: Indianapolis		State: Indiana	ZIP Code: 46240
Phone: 317 696 8879	Email: tony.king@cbts.com		Fax:

**RECEIVED**  
**MAR 25 2021**  
 PSCSC  
 Clerks Office

UTILITY REPRESENTATIVE INFORMATION			
<b>Regulatory Officer</b>			
Name & Title: Ted Heckmann - Senior Director Regulatory & Government Affairs			
Address: 221 East Fourth Street			
City: Cincinnati	State: Ohio	ZIP Code: 45202	
Phone: 513 397 1375	Email: ted.heckmann@cinbell.com	Fax:	
<b>Annual Report Form Mailings</b>			
Name & Title: Michael Ryan Murphy, Senior Director Corporate Tax			
Address: 221 East Fourth Street			
City: Cincinnati	State: Ohio	ZIP Code: 45202	
Phone: 513 658 8355	Email: mike.murphy@cinbell.com	Fax:	
<b>Dual Party Invoice Mailings</b>			
Name & Title: Ashley Rains, Tax Accountant			
Address: 221 East Fourth Street			
City: Cincinnati	State: Ohio	ZIP Code: 45202	
Phone: 513 565 0547	Email: Ashley.rains@cbts.com	Fax:	
<b>Universal Service Fund Mailings</b>			
Name & Title: Ashley Rains, Tax Accountant			
Address: 221 East Fourth Street			
City: Cincinnati	State: Ohio	ZIP Code: 45202	
Phone: 513 565 0547	Email: Ashley.rains@cbts.com	Fax:	
<b>Gross Receipts Mailings</b>			
Name & Title: Ashley Rains, Tax Accountant			
Address: 221 East Fourth Street			
City: Cincinnati	State: Ohio	ZIP Code: 45202	
Phone: 513 565 0547	Email: Ashley.rains@cbts.com	Fax:	
<b>Lifeline Contact</b>			
Name & Title: N/A			
Address:			
City:	State:	ZIP Code:	
Phone:	Email:	Fax:	

FORM PREPARER INFORMATION	
This form was completed by: Kathleen M. Campbell	
Signature: /s/Kathleen M. Campbell	
Title: Regulatory Specialist	Date: 3/25/2021

RETURN COMPLETED FORM TO: Public Service Commission of SC  
Docketing Department  
101 Executive Center Drive, Suite 100  
Columbia, SC 29210

**AND** Office of Regulatory Staff  
Attn. Kari Munn  
1401 Main Street, Suite 800  
Columbia, SC 29201